

Case Study – EMBEDDING RISK MANAGEMENT

The Company

A large local authority, assessed as 'excellent' by the Audit Commission

The Business Challenge



The authority's 'excellent' score was at risk from poor risk management systems and practices. External consultants had been utilised to develop and implement a risk management programme, whilst meeting the basic requirements, the system was very basic and not embedded into day-to-day activities of the authority.

There were differing views between senior managers and elected members (Councillors) as to how to manage risk allied with no clear lines of responsibility for strategic risk management.

The Solution

The Andante consultant conducted a strategic review of the risk management systems, whilst an independent auditor was used to carry out an operational review. An appropriate risk management standard was agreed and the consultant developed a new strategy balancing the requirements of the elected members, senior managers and staff.

The strategy was also designed to compliment the existing business continuity and emergency planning systems. As part of this process a revised risk management methodology was developed and training given to staff in its use. With assistance from the consultant, the methodology was then trialled in two distinctly different business units before being approved by the Audit and Governance Committee and rolled out across the whole organisation.

The Benefits

The client has an embedded and robust risk management system, meeting the organisational needs as well as the nationally set local government corporate governance standard.

The Andante Mission

Our professional advisors are committed to enhancing your customer's journey through, your people, your processes and your systems. This is achieved by providing you with best practice, managing change and delivering practical and effective assistance. We have reduced costs, motivated teams and assisted many companies like yours to acquire incremental business, retain customers and lock out the competition.
"Independent, objective, Advice"

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WWW.ANDANTEUK.COM

Andante [UK] Ltd

48 – 50 Melbury Road, Nottingham NG5 4PG

Tel: 0115 952 3016 Web: Email: business.solutions@andanteuk.com

